

Toy Watch Repair Request Form

Processing

1. Send your parcel to:

TimeRevolution.com
Toy Watch Repairs
5250 Satellite Drive, Unit #13
Mississauga, ON L4W 5G5

2. Ensure your parcel has sufficient postage and a return address.
3. Please fill out your "ticket #" below and tear off and keep your copy.
4. Complete this form and include it in your parcel.
5. Be sure to include payment by check, money order or credit card (please fill out credit card portion)
6. Please ship your watch in a padded envelope. **DO NOT send your watch in the original gift box as it will not be returned to you.**
7. One form and one watch per padded envelope. Do not multi pack watches!
8. We are not responsible for lost or stolen articles that are in transit to us. We recommend that you insure your parcel.

Important Warranty Information

1. Limited 1 year warranty. Under this warranty Toy Watches will make any necessary repairs, which apply, at no cost to you the consumer.
2. Toy Watches are warranted for a period of one year from the date of original purchase against defects either in material or workmanship.
3. During this period, the watch movement will be repaired or replaced (at the sole discretion of TimeRevolution.com) free of charge, if it proves to be defective in workmanship or materials under normal use.
4. Proof of purchase (stamped/dated warranty card by authorized dealer) and / or copy of original receipt are needed to validate your warranty. If warranty proof is not satisfied you will be billed for the repair.
5. Warranty repairs must accompany payment for return shipping & handling.
6. This warranty does not cover normal wear, scratches, accidents, misuse or neglect and is void if the watch has been opened or taken apart , or has been serviced by any party other than the authorized service center. *This warranty is voided by any servicing carried out by a non-authorized agent.*
7. This warranty does not cover batteries, straps, bracelets, crystals, stem/crowns, push buttons, bezels and gold-plating or cases.
8. Watches not originally purchased from an authorized Toy Watch retailer will not be covered under warranty.
9. Any other warranty provided by your retailer is entirely their responsibility.
10. No persons or company is authorized to change the terms of this warranty.
11. Any repair needed that is not under warranty will be at the cost of you the consumer plus shipping and handling.

Non-Warranty Repair Charges

Service/Repair/Parts	Repair Cost
Bracelet – Transparent Plastic	\$30.00
Bracelet - Plasteramic, Neon, Jeweltone, Plastic/Gold Links, Jelly	\$35.00
Ceramic Band	\$95.00
Nylon Strap/ Satin	\$25.00
Crystal/ Case	\$35.00
Links	\$3.50 each
Battery/Water Test	\$20.00
Movement – Regular	\$39.00
Movement – Chrono/Automatic	\$63.00

Note: in the event that links or clasps are not available you will be required to purchase a new bracelet.

Shipping and Handling
 Standard: \$15.95
 Overnight Delivery: \$20.95
(Shipping & Handling Charge Always Applies)



In order to avoid delays please fill out the form completely and send with your watch.

Name:		
Address:		
Tel: (Day)	Tel: (Evening)	Fax:
Email:		

Please provide the Model Reference of your watch _____

Is this a Warranty Repair? Yes No

If yes what is the Date of Purchase (DOP)? ____/____/____ (mm/dd/yr)

You must include stamped/validated warranty card that clearly states DOP OR copy of original receipt to make a warranty claim. If adequate warranty information is not satisfied you will be billed for the repair of your watch.

***Note: TimeRevolution.com reserves the right to determine warranty status.**

Work Required

<input type="checkbox"/> <input type="checkbox"/> Crystal <input type="checkbox"/> <input type="checkbox"/> Band <input type="checkbox"/> <input type="checkbox"/> Battery <input type="checkbox"/> <input type="checkbox"/> Other (please give brief description of problem)
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Cost Calculator

Work Required	Cost
1.	\$
2.	\$
3.	\$
Rush Charge (+\$10.00)	\$
Subtotal	\$
HST (13%)	\$
	\$
Total Repair	\$
Shipping & Handling (minimum total)	\$
TOTAL REPAIR + TOTAL SHIPPING	\$

Payment For Repair and/or Shipping	<input type="checkbox"/> Visa	<input type="checkbox"/> MC	<input type="checkbox"/> Check	<input type="checkbox"/> Money Order
Credit Card#:				Expiry: /
Name as it appears in Card:	Signature:			

(please makes checks payable to "TimeRevolution.com")

Repair Ticket #: _____ - _____
 Up to the first 8 letters of your last name last 4 digits of your phone number

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 Up to the first 8 letters of your last name last 4 digits of your phone number

